

Tips for a Successful Video Call

Choppy video can be frustrating during a video call. Fortunately, here are some tips that can improve call quality:



STEP 1

Restart your device

Restart your device before a call. Other software or apps might be using device power or interfere with your video or microphone. Restarting your device will assure your device is ready for video.



STEP 2

Faster internet

Use fast internet (with ethernet cable if possible). Video quality adapts to internet speed, so the faster your internet connection, the better the video quality you will experience.



STEP 3

Newer device

Use a newer device with plenty of speed. Sending and receiving video takes a lot of computer power. Old or slow device will have a harder time processing the video, which can cause choppiness.



STEP 4

Chrome & Firefox browsers

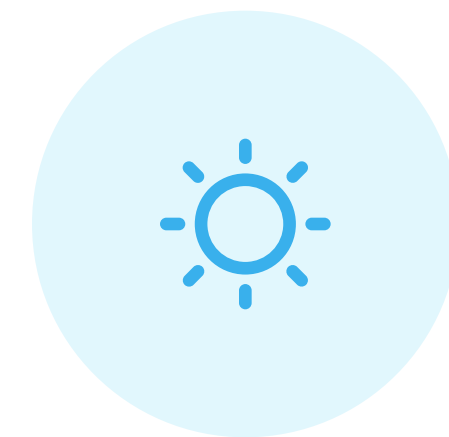
When using a computer to do the video call, use the latest version of Chrome or Firefox browsers. They are the most stable and secure ways to stream video.



STEP 5

Use headphones

Use headphones. While not necessary, they will help eliminate feedback or echo. Ask the person on the other end if they have headphones as well!



STEP 6

Better lighting

Make sure you have great lighting during your call. If it's too dark or too many shadows it uses a lot of bandwidth to project.